

# RCH WATER SUPPLY

5763 SH 205 South, Ste 101  
Rockwall, Texas 75032  
972.722.3203  
972.722.0333 fax

Mailing Address: PO Box 2034  
Rockwall, TX 75087

## PLEASE READ CAREFULLY

This meter is for construction use only. Before closing of property, the following forms must be completed and returned to our office:

A Service Agreement, signed by owners and a customer service inspection by a certified State inspector. If a lawn sprinkler system is to be installed, the double check valve will have to be inspected and tested by a Backflow Prevention Specialist and annually thereafter by a Backflow Prevention Specialist. This form must be completed and signed before connecting to water supply.

ATTENTION: Owner & Plumber

There shall be no other attachments (ie. faucets, sprinkler system) installed within six feet of meter box.

If any of these forms are not completed, service will be terminated until completion. If you have any questions, please contact our office.

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Date

\_\_\_\_\_  
Service Address

**RCH Water Supply**  
**PO Box 2034**  
**Rockwall, Texas 75087**

**SERVICE AGREEMENT**

- I. PURPOSE.** RCH Water Supply is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before RCH Water Supply will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State Regulations.
- A.** No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B.** No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C.** No connection which allows water to be returned to public drinking water supply is permitted.
  - D.** No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E.** No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT.** The following are the terms of the service agreement between RCH Water Supply and \_\_\_\_\_.
- A.** The water system will maintain a copy of this agreement as long as the customer and/or the premises are connected to the water system.
  - B.** The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. The inspections shall be conducted by the water system or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the water system's normal business hours.
  - C.** The water system shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial plumbing inspection or the periodic re-inspection.
  - D.** The customer shall immediately correct any undesirable plumbing practice on his premises.
  - E.** The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.
- IV. ENFORCEMENT.** If the customer fails to comply with the terms of the service agreement, the water system shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection.

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
Date

Printed Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Phone: \_\_\_\_\_